Customer Support Analyst with French and English  (15 vacants)

Selectiva, Temporary Work Agency, is recruiting candidates with customer support experience or relevant studies for an important IT Service Centre company located in the capital of Tenerife, in Santa Cruz de Tenerife.

Requirements

- French Bilingual or Native
- English B2 or more (Spanish not required but an advantage)
- Availability to work in Tenerife (Canary Islands – Spain)
- Customer service experience
- Accept rotating shift schedule
- Advanced computer literacy

Functions

- Customer Service and IT support in French and English
- Problem resolution
- IT troubleshooting
- Computer or Software consultations
- Tracking capabilities of all incoming problems
- Problem escalation procedures

Conditions

- Paid training program of three weeks
- 6 month contract with the possibility to continue
- Full time position, 40 hours per week in Rotation shift
- Competitive Salary

Send CV in English to:

- liselott.hjelm@selectiva.es
- patricia.burgio@selectiva.es

Apply today! We are glad to meet you soon in Tenerife!