Network Support Engineer
Sourcinal AB IT

Our niche is to supply staff with language skills and international experience within IT.

Our client is inviting you to become part of a dynamic community of engineers with skills to develop and maintain warm client relationships. Both full time and part-time hourly-paid positions are being recruited.

Our client let the world’s largest operators, content providers, and organizations access-all-areas with their IP transit services. They transport 12 billion minutes of voice per year. They let people roam like they never left home thanks to our global IPX backbone.

Our client is an international provider of telecommunication services based in Solna. It is wholly owned by Telia Company, the largest telecommunications group in the Nordic and Baltic regions.

The role

In this role as a Network Support Engineer, you will be part of an international team working in inspiring environments in Solna. We aim to provide the best possible customer experience throughout the onboarding, customer support, service assurance, and billing processes.

Together with our client's team, you will support their customers through telephone, e-mail or web interface. Apart from troubleshooting, your responsibilities will also include interacting with peers and update customers on a regular basis to resolve each case in an efficient and qualitative way. With your superior ability to satisfy customers, you aim to exceed their expectations.

Our client is offering you a position where it is possible for you to pick your shifts and create your own schedule.

Qualifications and skills needed:

- Fluent English on a technical and professional level
- University degree within Network Engineering or/and Communication Systems
• Knowledge in IP technologies, telecommunication technology layers
• Working with different routing protocols
• Experience within routing/switching hardware
• You are/have: A good understanding of a multi-cultural environment and interest to work in such
• An ability to easily learn and adapt new routines, support systems, technologies
• An ambition to improve your work environment and routines
• Interest in putting in the effort to connect with your team members to create a positive work environment
• Working hours: A continuous 24/7/365 shift list where it is possible for you to pick your shifts and create your own schedule.

This is a long-term consultancy position starting mid-September and we are collaborating with Sourcinal AB who will handle the recruitment process. Please direct all questions and queries directly to Nelly Andersson at Sourcinal.

Interested? Please contact us and send us your CV in English to:

Nelly Andersson: nelly.andersson@sourcinal.com (con copia a eures.nordicos@sepe.es);

+46(0)7 082 377 22 www.sourcinal.com

Last application day: 30/3/2020

Consejos de utilidad:
Como preparar un CV y application letter “Swedish style”: http://goo.gl/mQXTBF, y http://goo.gl/O7r3Ej