

Job: Receptionist (m/f)
Reference Number: BB-187-HOGA

Job description:

Schulz stands for an idea – for an understanding of values that we have in common with our guests even beyond national borders. It stands for a long overdue change in the hotel industry. Schulz stands for a captivating balance of opposites – we offer space for your ideas and structure. We offer predictability and flexible duty rosters. Schulz sees itself as a commercial enterprise and as a part of Berlin – so why not be big and sustainable?

This summer, Germany's first Schulz hotel will open its doors in Berlin's new, hip quarter at East Side Gallery. This latest coup by the Meininger Hotel founders will offer travelers not just a hotel but a home. Past and future collide at the longest remaining section of the old Berlin Wall to engender something great: 350 individual guestrooms, an exciting food concept and a large beer garden. Young and old, locals and travelers from all over the world come together here.

Schulz thus is not your usual hotel. And that's why we are looking for people who "tick" a bit differently – you!

We are looking for an addition to our Rooms Crew, someone who can start on 1 August 2018 to support us already during the hotel's challenging pre-opening phase. Someone who will delight our guests and team alike. Someone who not only understands the processes but also understands the message behind our concept. Recruitment condition: We can only reach our goals outside of our comfort zone – and we love it!

We are looking for someone who doesn't want to be just a small cog in a large wheel, but rather someone who will assume economic and social responsibility – someone who not only participates but also shapes!

We want you to help us propagate this idea and to be part of the change. And, most of all, we want you to be part of the team.

We'd like to win you over by showing you what Schulz has to offer:

- You will be part of a young, dynamic team with lots of room for fresh ideas
- An error and feedback culture that is informed by Schulz' values
- You can dedicate yourself to social projects during your working hours. And, what's more: Schulz also donates part of its profits to local social projects.
- Fair compensation, fun at work and team members who are bound to one another by trust and commitment.
- Working hours and shift rosters that match your lifestyle – flexible and based on your needs.
- A work uniform that you like – your very own clothes!
- We don't accommodate only guests, we also accommodate colleagues – even in own apartments.

- German language courses for every level
- Cross trainings and internal transfers

If you are more than the facts on your résumé; if you have training that makes you a good match for this position, and if you have F&B experience as well as operative and administrative skills, then we look forward to getting to know you!

Your responsibilities:

- Together we bring a smile to the face of our guests
- We listen to our guests and try to be the host that we would want if we were the guest
- We jointly create an environment in which team members can evolve and our team grows closer
- Offering competent advice and hospitality to our guests
- Love what you do and be a host through and through
- High level of commitment and independent mode of working
- Quality consciousness and attention to detail
- Good command of German and English
- Well-groomed and professional demeanor
- Check-in and check-out as well as support for our international guests
- General concierge duties
- Close, collaborative work with all sections of the hotel
- Handling of small projects and projects that evolve our section
- Training of new colleagues and apprentices
- Room assignments, cash management, billing and much more
- Preparations and handling of group arrivals and departures

Are you interested? Please send us your application with a CV and letter of motivation in German or English. Please use this reference number: **BB-187-HOGA**
E-Mail: ZAV-IPS-Berlin-Brandenburg@arbeitsagentur.de

We are looking forward to hearing from you!

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