

## Customer Support Advisor with Spanish and English

### DATOS DE LA EMPRESA

**Nombre Empresa:** Nordic Recruitment & Consulting

**Dirección:** Knyaz Boris I, 99, 1000 Sofia - Bulgaria

**Web site:** [www.nordicconsulting.org](http://www.nordicconsulting.org)

**Actividad:**

Nordic Recruitment & Consulting offers language recruitment and business consulting, both with strong Nordic focus and reach. Nordic Recruitment & Consulting is the leading source for all Nordic speakers (Finnish, Swedish, Danish and Norwegian) in Bulgaria.

Having long experience in recruitment we value above all those things that make us successful because of our clients, candidates and partners success: trustworthiness, good communication, Can do-attitude, finding solutions, being flexible; being available. We also have genuine passion for what we do.

Our client is a leading global BPO & Sports Betting provider.

### NÚMERO DE PUESTOS: 4

#### Responsabilidades:

- provide information to the company's clients
- handle customers' queries either via chat and e-mail or phone calls
- meeting corporate standards and procedures for better quality
- meet predetermined personal and team targets
- keep the job knowledge up to date and strive for excellence

#### Requisitos:

- Fluency in Spanish and good knowledge in English
- Knowledge of MS Office, Windows and Internet applications
- Excellent communication and multi-tasking skills
- Team player with positive attitude
- Results- and sales-oriented – an advantage
- Availability to work on shifts

### CONDICIONES DEL PUESTO:

**Salario:** Around 1000-1100 EUR gross, plus monthly and annual bonuses, plus relocation assistance

**Localidad del puesto:** Sofia - Bulgaria

**Tipo de contrato:** Permanent **Tiempo complete/parcial:** Full-time// **Horas por semana:** 40 hours/week

**Fecha de inicio:** 21.03.2018

#### El empleador ofrece:

- Opportunity to work for a leading company and gain multicultural experience
- Competitive salary and remuneration package
- Monthly and annual performance-based bonuses
- Additional Health Insurance
- Food vouchers
- Fitness program
- On-boarding and on-going training programs to develop your skills and keep them on a highest level

- Flexible working shifts with possibility to combine work and study
- Friendly team environment
- Company trip and social team activities

## MODO DE SOLICITUD:

Job applications are to be sent to [Y.Nikolova@az.government.bg](mailto:Y.Nikolova@az.government.bg) with copy to [eures.grupomixto@sepe.es](mailto:eures.grupomixto@sepe.es)

(CVs are to be submitted in English, Ref. Customer Support Advisor English Spanish 4913097)

**Deadline for applications on 20th march 2018**

## AYUDAS A LA MOVILIDAD:

- YOUR FIRST EURES JOB (18 – 35 años)
- REACTIVATE ( + de 35 años)

Infórmese de las subvenciones para acudir a la entrevista, y/o para el posterior traslado a Sofía si resulta contratado.

### Requisitos y trámites a seguir en:

[http://www.sepe.es/contenidos/personas/encontrar\\_empleo/encontrar\\_empleo\\_europa/tu\\_primer\\_empleo\\_eures.html](http://www.sepe.es/contenidos/personas/encontrar_empleo/encontrar_empleo_europa/tu_primer_empleo_eures.html)

### Contacto con el Consejero EURES de su provincia:

[https://www.sepe.es/contenidos/personas/encontrar\\_empleo/encontrar\\_empleo\\_europa/consejeros.html](https://www.sepe.es/contenidos/personas/encontrar_empleo/encontrar_empleo_europa/consejeros.html)