



10 RENTAL CAR CUSTOMER SERVICE ADVISORS WITH SPANISH

DATOS DE LA EMPRESA:

Nombre Empresa: Bulgarian Headhunters
Dirección: Blvd Cherni Vrah 103 1407, Sofia
E-mail: info@bulgarianheadhunters.com
Web site: www.bulgarianheadhunters.com
Actividad de la empresa: Recruitment Agency

DATOS DEL PUESTO:

Ocupación: Rental Car Customer Service Advisor with Spanish
Nº puestos: 10
Descripción completa del puesto:

Bulgarian Headhunters is a consulting company specialized in recruiting multilingual talents across Europe for our global clients in numerous sectors like IT, BPO, Finance, Healthcare services and more.

Our client is currently looking to recruit a Spanish speaking Customer Service Advisor for their office in Sofia, Bulgaria.

Responsabilities:

- Using empathy/positive language when answering questions while they're browsing our website.
- Helping each customer find their ideal car.
- Spotting opportunities to provide information that your customer may require at a later stage.
- Dealing with requests between booking and pick-up.
- Conducting post-travel investigations after the rental has finished.
- Consistently create encouraging experiences for our customers, whether they're booking online/over the phone.

The ideal candidate:

- Is able to communicate freely in Spanish with working level of English.
- Is passionate for providing the best customer service.
- Takes ownership of their work and multi-tasks well.
- Is a problem solver and is able to flex to different customer profiles.

Offer:

- Competitive salary.
- A bright, modern and exciting place to work, with excellent staff facilities.
- Performance related pay.
- Voluntary Medical plan.
- Transportation allowance.
- Life insurance.
- Annual reward and recognition events.



- Holiday pay.
- Team and Concentrix events.
- Relocation package.

REQUISITOS

Experiencia: No

Formación: High School Diploma/GED

Idiomas: Fluent Spanish and Working Level of English.

CONDICIONES DEL PUESTO:

Salario: From 900 € to 1000 € Gross (Relocation Package Available).

Localidad del puesto: Sofia (Bulgary)

Tipo de contrato: Permanent

Tiempo complete/parcial: Complete

Horas por semana: 40 (Rotation Shifts)

MODO DE SOLICITUD: Send your CV in ENGLISH to:

dimitar.kalev@bulgarianheadhunters.com

FECHA LIMITE DE SOLICITUD: 30 de Septiembre de 2017