



## EURES VACANCY FORM / IMPRESO OFERTA EURES

### COMPANY DETAILS / DATOS DE LA EMPRESA

Company Name/ <b>Nombre Empresa:</b>	Nordic Recruitment & Consulting		
Full postal address/ <b>Dirección:</b>	99, Knyaz Boris I street, 1202, Sofia, Bulgaria		
Contact person (s)/ <b>Persona (s) de contacto:</b>	Mikko Saarinen		
Telephone/ <b>Teléfono con prefijo país:</b>	-	Mobile phone/ <b>Teléfono Móvil</b>	+359899844342
E-mail:	Mikko.saarinen@nordicconsulting.org		
Web site:	<a href="http://www.nordicconsulting.org">www.nordicconsulting.org</a>		
Activity/ <b>Actividad de la empresa:</b>	Recruitment services		
<p>Short description of company/ <b>Breve descripción de la empresa (por ejemplo: actividad, numero de empleados, productos...):</b>            Nordic Recruitment &amp; Consulting offers language recruitment and business consulting, both with strong Nordic focus and reach. Nordic Recruitment &amp; Consulting is the leading source for all Nordic speakers (Finnish, Swedish, Danish and Norwegian) in Bulgaria.</p> <p>Having long experience in recruitment we value above all those things that make us successful because of our clients, candidates and partners success: trustworthiness, good communication, Can do-attitude, finding solutions, being flexible; being available. We also have genuine passion for what we do.</p>			

### VACANCY DETAILS / DATOS DEL PUESTO

Job title/ <b>Ocupación:</b>	Technical Support Agent with Spanish & English		
Number of posts/ <b>nº puestos</b>	4		
National Reference Number (provided by your local PES):	<b>4907932</b>		
<b>Full job description/ Descripción completa del puesto:</b> Your daily activities include: <ul style="list-style-type: none"> <li>- Dealing with customer interactions in an effective and efficient manner</li> <li>- Troubleshooting all known and unknown issues across a number of products ( full training will be provided)</li> <li>- Adherence to client specific procedures</li> </ul>			

### REQUIREMENTS/ REQUISITOS

Skills/ <b>Competencias</b>	Fluent Spanish and English language						
Experience needed/ <b>Experiencia</b>	NO		Up/hasta 2		Up/hasta 5		More/Mas
Education/ <b>Formación:</b>	High-school diploma						
Other relevant information/ <b>Otra información de interés</b>	You speak Spanish You enjoy providing customer support Taking ownership & multi-tasking are two of your skills You are happy to work for a salary of up to 1000 EUR						



## WORKING CONDITIONS/ CONDICIONES DEL PUESTO:

Salary/ Salario:( semanal,mensual,año)	Minimum: 900	Maximum: 1000	Gross/ Bruto	Net/ neto
Currency/Moneda:	Gross EUR			
Bonuses:	Monthly performance bonus up to 160 EUR Medical Care Transportation allowance Life insurance Domestic & International financial relocation support Plus, additional benefits that you will hear about at your interview!			
Job location/Localidad del puesto:	Sofia, Bulgaria			
Starting date/ Fecha inicio:	3rd of July			
Permanent/temporary contract/ Tipo de contrato	-	End date if temporary/Fecha fin si es temporal:		
Full time/Part time job/ Tiempo completo parcial:	Yes			
Number of working hours per week/ Horas por semana	40			
Shifts and work on days off/Turnos y permisos	Yes, Mon-Sun			
Employer provides/helps with/ La empresa facilita o ayuda con (i.e: gastos de alojamiento, entrevista, viaje u otros por cambio domicilio)	Relocation assistance			

## HOW TO APPLY / MODO DE SOLICITUD:

Documents required/ Documentos requeridos: (CV o carta +CV, solicitud, etc...)	CV (English)
Language of documents to be submitted/ Idioma de los documentos de solicitud:	English
Where to send documents /Dirección de envío (dirección postal, email, fax , etc.)	Send an English application to: <a href="mailto:contact@nordicconsulting.org">contact@nordicconsulting.org</a>  With copy to <a href="mailto:eures.grupomixto@sepe.es">eures.grupomixto@sepe.es</a>  Ref: <b>4907932</b>
Closing date of job vacancy/ Fecha cierre oferta	2nd of July