

IT APPLICATION SUPPORT

Optima has acquired full intellectual property rights to the GTECH MarginMaker™ sports betting and gaming platform and is a licensed B2B supplier of turnkey sports betting and gaming solutions under its Malta licences.

Optima's management team has many years' experience working on the senior management teams of successful online gaming operators and offers this knowledge as an inclusive part of designing and implementing solutions for partners. We continue to invest in efficient, innovative and solid technology, product and service to keep partners at the forefront of the industry with a global reach.

Company Name: Optima Information Services

Job Location: Seville (Spain)

Website: <http://www.optimagaming.com/>

Number of Posts: 1

Contract: Permanent. Full time, 40 hours / week.

Job Description: Reporting to the Support Manager, you will be responsible for the analysis and resolution of support requests that our customers demand through all support channels made available to our customers.

You will be a very important part of the team by analysing and resolving, and if required, escalating challenges to the different levels of engineering within the organisation.

Starting Date: 9th March 2018.

Requirements:

- University Degree / High Technology Degree.
- High level of English. Spanish is an advantage.
- Experience working as system or application support or equivalent role.
- Windows server 2003, 2008 and 2012 services understanding.
- Linux (CentOS, RedHat) basic services understanding.
- SQL Language understanding and experience.
- Log file analysis understanding.
- TCP/IP Networks basic concepts knowledge and internet network knowledge.
- Any monitoring system experience.
- Any software development experience will be an advantage.
- Any system administration experience will be an advantage.

Skills:

- Ability to work under stress conditions.
- Demonstrated Team work attitude and experience.
- Ability to quickly learn about new systems.
- Strong customer service approach.
- Able to work comfortably in a betting/egaming business environment.
- Persistent, will not leave a work undone.
- Manage tasks from beginning to delivery. Able to finish tasks started by others.
- Honest, able to learn quickly from self-mistakes.
- Loyal and committed to the objectives of team and company.

Salary: From €20,000 to €23,000 per year gross.

How to Apply: Send your CV in English with the reference: "IT Application Support Seville" to:

juanc.andreo@juntadeandalucia.es with copy to eures.grupomixto@sepe.es

Closing Date of Job Vacancy: 1st March 2018.