



Job Vacancy



4 Norwegian Technical Customer Care positions to Barcelona

Nordic Jobs Worldwide www.nordicjobsworldwide.com

Description of the employer

Nordic Jobs Worldwide are helping Nordic speaking candidates to find jobs abroad. Our ambition is to match the most exciting jobs around the world with candidates from the Nordic region.

With our own job portal www.nordicjobsworldwide.com and head quarter in Norway with hubs in Sweden, Denmark and UK, we can challenge the international recruiting market. With employees from Sweden, Norway and UK we have the best knowledge how to find the right candidates in every local market. We have over 30 years of experience together in the industry and a very big network.

Job description

We are looking for Technical Customer Care person to join our friendly client in Barcelona!

Are you interested in new technologies? Do you like helping others with their technical issues? Would you like to work in a stable and multicultural environment? Then you might be the perfect one for us! We are currently looking for Technical Customer Care Advisors for one of our clients, leading company in printing technology.

The recruitment processes and people involved in them (both recruiters and Project Managers) will not discriminate any candidacy because of age, disability, ethnic, marital status, gender, nationality, ideology, politic, race, religion and sexual orientation

Main tasks

- **First level technical support** of the following products: printer, scanner, digital camera, data- and video-projectors among others, for consumers and business customers
- **Presales** support and provide accurate information about the products
- **Reseller** support
- Up-selling of consumables, extended warranties and accessories, both from converting inbound calls and through follow-up calls to a selected customer base

What we are looking for

- **Norwegian native speaker with fluent English**
 - **Knowledge of operating systems** (Windows, Macintosh OS), networks and hardware components
 - **Preferentially technical background** or technical training and experience in troubleshooting
 - Interest to learn and apply **new technologies**
- Ability to operate in **high pressure situations**
- Excellent **communication skills** and listening skills

What we are offering:

- **15.000 – 18.000 Euros gross / year + bonus (up to € 1,680) gross / year + extra commission in case of cross selling "**
- **Full time shift:** 39 hrs / week, Monday to Friday 9: 00-18: 00
- Real **possibility to grow** within the company
- **International working environment**
- The work is located in **Barcelona Center**

How to apply?

Send CV and a coverletter to henriette@nordicjobsworldwide.com . Copy to: eures.nordicos@sepe.es. REF. COSTUMER CARE POSITION, BARCELONA
Contact person: Henriette Husevåg – 46 79 53 55
DEADLINE: 20/04/2017