

Eures Ref.: 4911354

Assistance Coordinator with Danish language

Job description:

SELECTIVA is recruiting, for Compañía Europea de Seguros-Eurocenter (<http://www.erv.es/>) important company from the insurance sector, native Danish speakers for its International Customer Service Department.

Requirements:

- Bilingual in Danish
- Fluent in English (mandatory)
- Some experience in customer's service areas, mainly within the travel and/or insurance industry. Customer oriented, international and collaborative approach
- Multi-cultural fluency and cross cultural perspective

Tasks:

- Attending inbound calls from customers
- Administrative tasks
- Management of the assistance files, coordination with external providers

Experience:

1 year

City:

Alcobendas, Madrid - Spain

Contract:

3 months with Selectiva and later direct contract with the company

Start:

2018 January-February

Salary:

19.000 € gross/year + plus

Salary Bonuses:

- **Nights:** 171,16€ per month. Proportional part if you do not work all the month in this shift.
- **Work on a Public Holiday** (weekends excluded): 118,54€
- **Productivity Bonus:** Bimonthly payment. Amount based on personal results.
- **Annual Bonus:** Annual Payment (On January). Amount based on personal and company results.
- **Summer Campaign Bonus:** This bonus is paid at the end of the summer for people who has worked during all the summer campaign (Up to 400€ gross/year)

Company:

SELECCIÓN SELECTIVA ETT S.L.
Calle Bravo Murillo 377 2ªA – 28020 Madrid
www.selectiva.es

Contact person:

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Deadline:

01/02/2018

Application:

marta.varnagyi@selectiva.es

Vacancies:

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