



Nuestro personal temporal tiene una diferencia fundamental.



Que no existe ninguna diferencia.

Assistance Coordinator

EURES Ref.: 4910254

SELECTIVA is recruiting, for an important company from the insurance sector, native Danish speakers for its International Customer Service Department, in Spain.

SALARY:

19.000€ gross/year

Salary Bonuses:

- **Nights:** 171,16€ per month. Proportional part if you do not work all the month in this shift.
- **Work on a Public Holiday** (weekends excluded): 118,54€
- **Productivity Bonus:** Bimonthly payment. Amount based on personal results.
- **Annual Bonus:** Annual Payment (On January). Amount based on personal and company results.
- **Summer Campaign Bonus:** This bonus is paid at the end of the summer for people who has worked during all the summer campaign (Up to 400€ gross/year)

RESPONSABILITIES:

- Attending inbound calls from customers
- Administrative tasks
- Management of the assistance files, coordination with external providers

PROFILE:

- Bilingual in Danish
- Fluent in English (Mandatory)
- Some experience in customer's service areas, mainly within the travel and/or insurance industry. Customer oriented, international and collaborative approach
- Multi-cultural fluency and cross cultural perspective

TIMETABLES:

- Evening shift: from 16:00 to 24:00
- Night shift: from 24:00 to 08:00

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