

## 5 Spanish Speaking Supervisors

ZP Services Ltd is an outsourcing company specializing in the management of strategic activities such as selling financial services and the management of customer relations.

### Job Description

Currently we are looking for a Team Leader and his/her main responsibility will be:

- Provides overall leadership and direction to the team.
- Implements calling and campaign strategies as designed by management
- Inspires and motivates others to perform well through the use of creative incentive and reward based programs.
- Takes responsibility for the agent's activities; provides regular performance feedback; improve processes.
- Meets challenges with resourcefulness.
- Inspires the trust of others; works ethically and with integrity; upholds organizational values.
- Other duties as assigned by management.

### Requirements

- Fluent in Spanish
- Previous experience in the same role.
- Ability to work and produce under pressure with challenging targets.
- Good English level.
- Degree – an advantage.
- Strong communication skills.
- Proficient using Microsoft Office Suite (Word, Excel, and Outlook)
- Problem solving skills, initiative, proactive/pre-emptive and strong attention to detail.

### Conditions

- Training is provided.
- Assistance with relocation:
  - One month of staying in one of our company's apartments.
  - After three months of employment you will receive lunch vouchers
  - After three months of employment, you will be entitled for flight ticket refund
- Salary: 1000 Euros Basic + High bonus system
- Contract: definite 2 years contract

### How to apply

Job applications are to be sent to [eures.recruitment.jobsplus@gov.mt](mailto:eures.recruitment.jobsplus@gov.mt) with copy to [eures.grupomixto@sepe.es](mailto:eures.grupomixto@sepe.es) (CVs are to be submitted **in English, Ref. SpanishSpeakingSupervisor-319372**).

Deadline for applications on **10<sup>th</sup> June 2017**