

Spanish Tourism Customer Support

DATOS DE LA EMPRESA

Nombre Empresa: Sitel Portugal

Dirección: Pr. Duque de Saldanha, Atrium Saldanha, 1-3º, Sala G // 1050094 Lisboa

E-mail: careers.portugal@sitel.com - **Web site:** www.sitel.com/es/

Breve descripción de la empresa:

We are a leading global outsourcing provider of customer experience management with 150 offices across 25 countries and more than 75.000 associates speaking 48 languages. Our contact center associates deliver more than 2.5 million unique customer experiences every day. We now are recruiting Spanish Tourism Customer Support – for our Customer Service – incoming calls, emails and chat support.

NÚMERO DE PUESTOS: 4

DATOS DEL PUESTO

Responsible for dealing with all customer enquiries ensuring the highest levels of service are provided to Customers. Complete daily tasks as allocated in an efficient and timely manner. Provide friendly and efficient service to the worldwide community. Be a first point of contact to handle and resolve customer complaints.

REQUISITOS

- Fluent in Spanish and English (mandatory)
- Strong in communication and interpersonal skills
- Able to pick up new technology quickly
- Basic level of education
- Experience is not required

CONDICIONES DEL PUESTO:

- Competitive salary (mínimo 800€ gross/month – 14 monthly payments per year)
- Monthly performance bonus
- Monthly meal allowance
- Help in finding accommodation in Lisbon
- Great office location with easy access by public transport
- Private Healthcare + Dental insurance
- English speaking Doctor on site
- Initial training fully paid by Sitel and included in the contract
- Continuous training and development
- 40 hours / week

MODO DE SOLICITUD:

CVs and Cover letter are to be submitted to the employer in English to:

careers.portugal@sitel.com with copy to eures.grupomixto@sepe.es

Ref. Spanish Tourism Customer Support 4913865

FECHA LIMITE DE SOLICITUD: 9 Octubre 2018

AYUDAS A LA MOVILIDAD:

- **YOUR FIRST EURES JOB (18 – 35 años)**
- **REACTIVATE (+ de 35 años)**

Infórmese de las ayudas para acudir a la entrevista, y/o para el posterior traslado a Lisboa si resulta contratado.

Requisitos y trámites a seguir en:

http://www.sepe.es/contenidos/personas/encontrar_empleo/encontrar_empleo_europa/tu_primer_empleo_eures.html

Contacto con el Consejero EURES de su provincia:

https://www.sepe.es/contenidos/personas/encontrar_empleo/encontrar_empleo_europa/consejeros.html